

LUKE II



Multi-Space Pay Station

Public and private parking operators are realizing the benefits of multi-space pay stations: increased revenue, reduced operational costs, and superior customer service, to name just a few. Consumers also enjoy the added convenience, diverse payment options, and ease of use provided by pay stations. LUKE II is a highly secure, flexible pay station suitable for on- and off-street deployments. LUKE II fulfills customer service expectations and delivers superior performance and significant contributions to operators' top and bottom line.

LUKE II Features for Consumers

- Range of convenient payment options, such as coins, bills, credit cards, smart cards, value cards, campus cards, coupons, and Pay-by-Phone
- Contactless payments for rapid parking transactions
- Extend-by-Phone service provides expiry reminders and the ability to add time via mobile phone
- Large color screen that is easy to read
- Prompts in multiple languages
- Ability to pay for parking or add time using any pay station in the system
- Coin escrow refunds consumers' money upon a cancelled transaction
- 38-key full alphanumeric keypad for easy license plate entry
- Easily recognizable design identifies machine as a parking pay station



**Watch
The Video**
[http://youtu.be/
g_SHe7Mz2ik](http://youtu.be/g_SHe7Mz2ik)

LUKE II Features for Parking Operators

- Separate maintenance and collections compartments for enhanced security
- Theft-resistant design to protect coins, bills, and internal components
- Enhanced locking mechanism and electronic lock support for added security
- PCI compliant and PA-DSS validated system ensures credit card data security
- Pay-and-Display, Pay-by-Space, and Pay-by-License Plate on the same pay station
- Remote configuration of rates and policies saves time and money
- Integration with leading parking technology partners for a complete solution
- Flexible rate structures and diverse payment options can increase revenue
- Reduced maintenance and collections costs
- Real-time credit card processing to reduce processing fees and eliminate bad debt
- Real-time reporting and alarming
- Complete audit trail and rich analytics



Integrated Parking Management

Parking is more than just pay stations, and Digital Payment Technologies (DPT) believes that complete and integrated parking management yields superior results. To that end, DPT has built its solutions around an open system architecture that allows integration with complementary best-in-class technology partners. A complete integration with leading space sensor, Pay-by-Phone, smart card, credit card processing, enforcement handheld, and license plate recognition (LPR) platforms allows DPT to consolidate payment information in its PCI compliant Enterprise Management System (EMS) back-end in order to conveniently present it to enforcement, citation management, accounting or other applications.



LUKE II Specifications

- Cabinet: 12-gauge cold rolled steel protected with an anti-corrosion coating
- Payment Options: Coins, bills, credit cards, contactless payments, smart cards, value cards, campus cards, coupons, Pay-by-Phone. Coin escrow optional
- Card Reader: Cards are not ingested – no moving parts. Reads Tracks 1, 2, and 3 of all magnetic stripe cards conforming to ISO 7810 and 7811. Reads and writes to chip-based smart cards conforming to ISO 7810 and 7816
- Bill Stacker: 1,000-bill capacity (US only)
- Printer: 2” receipt width
- Display: Color backlit LCD with 640 x 480 resolution
- Keypad: 38-key alphanumeric with tactile buttons
- Locks: Can be re-keyed twice without removal of lock cylinder. Electronic locks optional
- Access: Separate compartments for maintenance and collections
- Communications Options: GSM/GPRS, CDMA, Ethernet
- Environmental Requirements: -40°F to +140°F (-40°C to +60°C)* Relative humidity: up to 95%
- Power: 120 V AC. Slimline solar panel optional
- Operational Modes: Pay-and-Display, Pay-by-Space, Pay-by-License Plate
- Multilingual Support: Up to four languages using roman or non-roman characters
- Audible Alarm: Senses shock and vibration
- Color: Charcoal gray. Additional colors optional
- Standards: UL/CSA approved, ADA compliant, PCI compliant, PA-DSS validated

Standard



Charcoal
Gray

Premium



Jet
Black



Pebble
Gray



Racing
Green



Marine
Blue



Citrus
Yellow

*using separately purchased heater/insulator option. Low end of range is -4°F (-20°C) ambient without heater/insulator option

BOSS



Pay Station Configuration Made Easy

The power to quickly and easily configure your multi-space pay stations is at your finger tips. The BackOffice Support System (BOSS) from Digital Payment Technologies (DPT) is a software application designed to configure all operating aspects of your pay station and is available with every DPT parking machine. BOSS enables you to configure and adjust rates, payment and display options, and unit configuration as often as you like. Updating your network of pay stations is easy. You can use the supplied BOSS Data Key or the Internet via DPT's Web-based Enterprise Management System (EMS).

Configuration

Each pay station can be configured to meet your specific needs. Settings for each pay station include:

- Introduction screen
- Operational mode (Pay-by-License Plate, Pay-by-Space, Pay-and-Display)
- Language support
- Accepted payment types
- Accepted currency denominations
- Extend-by-Phone support
- Receipt headers and footers

Rates

The pay station supports a range of rate types providing you with complete flexibility for your operation. All rates can be previewed before updating the pay station. Supported rate types include:

- Hourly
- Daily
- Incremental
- Monthly
- Blended
- Scheduled
- Valid For

Digital Iris



Data Intelligence Platform

Parking systems that require everything to be done manually are time consuming and expensive. The cost of staff and maintenance can have a real effect on profit margins. Designed specifically for the parking industry, Digital Iris is an easy to use cloud-based data intelligence platform that provides actionable information for the right people at the right time. This platform provides you with a wealth of real-time information on the status of your lots and pay stations, from revenue and security monitoring, to power levels and environmental conditions.

Digital Iris brings to life the full capabilities of DPT pay stations. It offers insight and data visualization through key performance indicators and interactive metrics to enable you to better manage your operations and react quickly to situations as they arise. You'll save time and money.

Core Functionality

- Securely log into the system from anywhere using a Web browser
- Create, delete, and maintain user accounts
- Configure rates, messages, and other parking information and then remotely distribute this to your pay stations
- Compile and retrieve valid/expired space information for all pay stations using any pay station on the network
- Allow consumers to add time to their permit from any pay station on the network

Monitoring and Alarming

- Proactively send information to your staff in the field regarding the status of each pay station
- Use a Web browser to retrieve the status of pay station resources such as the door open/closed, printer, batteries, paper, cash receptacles, bill validator, temperature, humidity, and shock alarms
- Allow real-time alarm notification to distribution lists based on e-mail addresses or telephone numbers, for immediate response by parking personnel

Real-Time Credit Card Processing

- Virtually eliminate lost revenue due to lost, stolen or expired credit cards
- Approve or decline credit card payments at the pay station in real-time to increase the speed of accounts receivable and collections, and reduce bad debt
- Pay lower transaction fees associated with real-time transactions
- Provide an authorization number printed on the permit at the time of purchase
- Refund credit card transactions using Digital Iris
- Supports numerous processors or gateways such as:
 - Authorize.Net
 - First Data Nashville
 - Heartland Payment Systems
 - Moneris (Canada only)
 - Paymentech
 - Payment Processing Inc.

- Expires At
- Holiday

BOSS also offers a Restricted Rate that can be used to inform consumers when and why the pay station(s) is not in operation due to street maintenance or special events.

Coupons

Coupons can be enabled in BOSS to provide discounted parking for individuals or groups. Consumers likely to benefit most from using coupons are:

- Patrons of local merchants
- Event attendees
- Special guests
- Carpool pass-holders

Languages

DPT pay stations support both Roman and non-Roman characters. Pre-configured languages can display on the pay station screen. Most pre-configured languages can also print on receipts. Supported languages include:

- English
- French
- Spanish
- Vietnamese
- Simplified Chinese

All on-screen prompts and receipt fields can be modified using BOSS to meet your specific language needs.

Offline Credit Card Processing

All DPT systems are PCI compliant and PA-DSS validated for the secure processing of both online and offline credit card transactions. BOSS facilitates the offline processing of credit card transactions by manually downloading transactions from the pay station and then processing them.

Offline Reporting

Numerous reports can be generated using BOSS by first downloading pay station transaction data. BOSS can generate the following reports:

- Transaction Report
- Audit Report
- Cash Report
- Rate Report
- Custom Card Report
- Online Configuration

Online Configuration

Pay stations can be configured and have their rates adjusted in real-time using BOSS when connected to DPT's Online Management System (EMS). Alone BOSS allows you to manually upload configuration and rate changes to your pay stations using the supplied BOSS data key.

Reporting

- Generate real-time reports based on transactions and space information from pay stations
- Use a Web browser to view, print or export current totals of permit sales in real-time
- View, print or export a copy of any audit report as soon as it is generated
- Query, view, print or export transaction details with lot setting, machine number, transaction date/time, and permit expiry date/time
- View, print or export credit card processing information, and simplify monthly merchant account deposit reconciliation

Digital API

- Connect Digital Iris with complementary products within your parking operations to deliver additional functionality, improve business practices, and simplify operations
- Wirelessly deliver pay station space data to enforcement handhelds and communicate with physical space sensors
- Centralize revenue data from various parking technologies
- Integrate with Web applications and corporate intranets
- Integrate with Pay-by-Phone systems
- Exchange information with license plate recognition (LPR) systems for a 10- to 20-fold improvement in enforcement productivity

Coupons

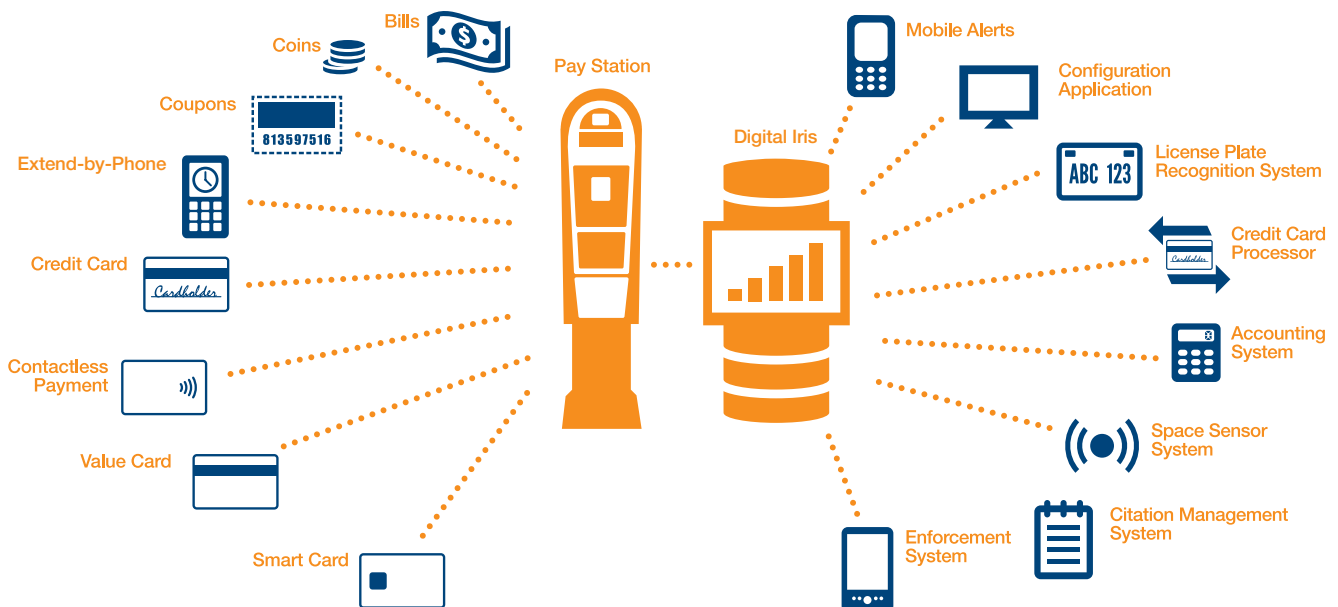
- Provide authorized consumers with coupon numbers to receive free or discounted permits
- Specify the effective start and end dates of coupon availability
- Specify the number of times a coupon can be used during an allotted time period (including unlimited and once-daily)
- Restrict access to rates based upon a coupon number
- Specify a percentage or dollar amount discount
- Specify a region, pay station or space range for which the coupon number is valid

Value Card Processing

- Accept and authorize specific value cards and campus cards in real-time, including:
 - Blackboard
 - TotalCard
 - NuVision

Extend-by-Phone

- Provide consumers with parking expiry reminders
- Enable consumers to add time to their parking session via mobile phone
- Specify rates, policies, and fees for Extend-by-Phone



Digital Iris Dashboard Reports and Analytics

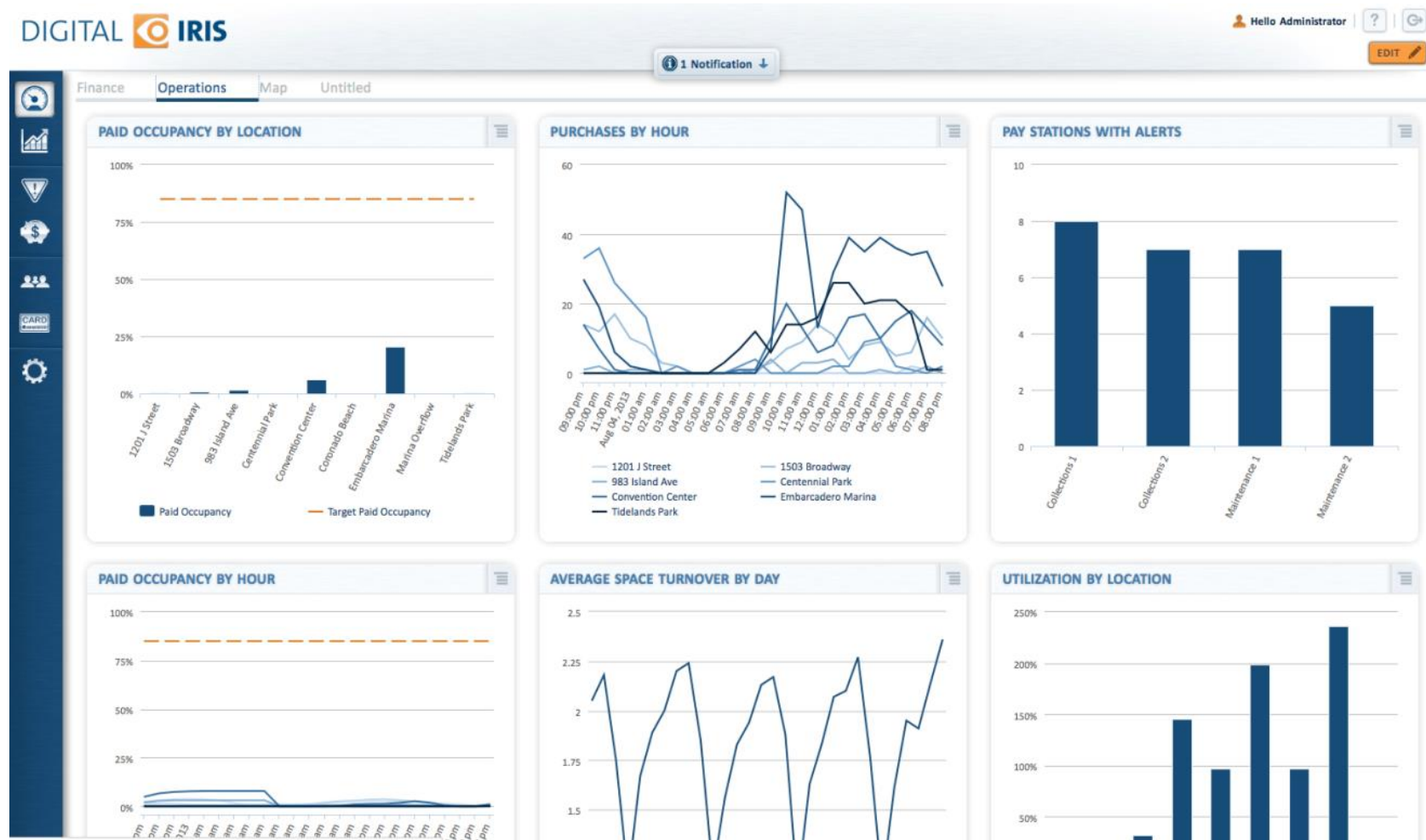
Dashboard Tab – Example Finance View

Where you begin your data visualization experience; it is complete with widgets, columns, sections and graphs to gain intelligence into your parking operation (Finance, Operations, and Maps are a part of every default dashboard).



Dashboard Tab – Example Operations View

See how your operation is running and what may need action - including how many alerts your pay stations may have, paid occupancy by hour, etc. At present, there are over 870 unique ways to refine metric data with up to six different ways to display the resultant data.



Dashboard Tab – Example Maps View

Bring into focus pay stations plotted in your operation so that you can better manage your maintenance and collections personnel along specific routes and locations.

The screenshot displays the DIGITAL IRIS dashboard interface. At the top left, the logo for DIGITAL IRIS is visible. On the top right, there is a user profile for "Hello Administrator" and an "EDIT" button. A notification bell icon indicates "1 Notification". Below the header, a navigation bar contains tabs for "Finance", "Operations", "Map", and "Untitled", with "Map" currently selected. A vertical sidebar on the left contains various icons for navigation and settings. The main area is a map of San Diego, showing several orange pay station icons with "IRIS" labels and arrows pointing to specific locations. The map includes street names such as San Diego Freeway, Broadway, and Main Street. At the bottom of the dashboard, there is a footer with "Terms of Service | About | Contact Support", a copyright notice for 2003-2013 Digital Payment Technologies Corp., and the DIGITAL PAYMENT TECHNOLOGIES logo.

Dashboard Tab - Example Reports

Configure and schedule reports utilizing 50 unique data attributes including payment details, space identification, taxes applied, coin and bill counts by denomination, credit card payments by type, and collection information such as pay stations that have reached a specified threshold and require collection. In addition to this, you can report on over 90 different pay station data points such as payment device status, paper levels, battery status, and sensor information.

Furthermore, Digital Iris collects data from third-party partners and pulls their information, such as permit records, into Digital Iris for such uses as data analysis or enforcement. The City can drill down into each metric, refine results, and present it in a manner to meet your specific needs. At present, there are over 870 unique ways to refine metric data with up to six different ways to display the resultant data.

DIGITAL IRIS Hello Administrator | ? | G+

REPORTS CREATE REPORT +

PENDING AND INCOMPLETE REPORTS

Title	Status
No reports found.	

SCHEDULED REPORTS

Title	Next Scheduled Time
No reports found.	

COMPLETED REPORTS

Title	Finish Time
Transaction - All	Jul 25, 2013 10:42 AM
Transaction - All	Jul 24, 2013 3:17 PM

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REPORTS

REPORT

STEP 1: REPORT TYPE

Transaction - All 

STEP 2: REPORT DETAILS

Type
 Summary Details

Transaction Date/Time

Date/Time 12:00 AM to 11:59 PM

Location

Type

Location

All Locations

Selected PayStations

- Coronado Beach 
- East 
- Unassigned 
- West 

- Coronado Beach 
- East 
- Unassigned 
- West 

Include archived pay stations

Yes No

Space Number

License Plate

Ticket Number

Coupon Code

Dashboard Tab - Example Maintenance

Track any maintenance areas that need attention. With the intelligence built into Digital Iris, the City can drill down and proactively alert personnel about pay stations that need attention.

The screenshot displays the Digital Iris Maintenance dashboard. At the top left, the logo reads "DIGITAL IRIS". On the right, the user is identified as "Hello Administrator". The main interface is divided into three sections:

- Map:** A map of San Diego showing various districts like Marina District, Gaslamp Quarter, and Golden Hill. Several maintenance icons are placed on the map. A pop-up window for "ISLE AVE" provides details:
 - Last Seen: May 19, 2013 3:53 AM
 - Maintenance Route: Maintenance 1
 - Module: Coin Changer, Coin Acceptor, Bill Stacker, Bill Acceptor, Battery
- Alerts Panel:**
 - CURRENT ALERTS:** A list of alerts for "ISLE AVE" on May 19, 2013 at 3:53 AM. The alerts include: Coin Changer - Level - Low, Coin Acceptor - Jam - On, Bill Stacker - Level - Full, Bill Acceptor - Jam - On, and Battery - Level - Low.
 - RESOLVED ALERTS:** An empty section for resolved alerts.
 - FILTER:** A section with dropdown menus for "Location/Route", "Severity", and "Module".
 - Alert List:** A scrollable list of alerts for various locations and modules, each with a "Coin Changer" status and a plus sign for expansion. The list includes: Beach 91, Beach 90, Beach 89, Beach 88, BRDOWY 2, Maintenance 1, ISLE AVE Maintenance 1 (highlighted), J ST, TIDE 2, TIDE 1, CONV 2, CONV 1, CENT 2, and CENT 1.

Dashboard Tab -Example Collections

Provide intelligence through KPIs in the Collections Center, for example enable your collections personnel to proactively determine the most effective routes to use to perform collections.

The screenshot displays the DIGITAL IRIS Collections Center interface. The main map shows the Marina District and Columbia District with several collection points marked. A 'COLLECTIONDETAILS' popup window is open, showing the following information:

COLLECTIONDETAILS
 Location: Centennial Park
 Pay Station: CENT 2 308002112468

Report #	922
Start Date	Apr 02, 2013 3:23:39 PM
End Date	Apr 02, 2013 3:23:39 PM
Setting	City Center
Serial #	308002112468
End Ticket #	0
TICKET COUNT	72

Coin Tube Status

\$0.05	\$0.00
\$0.25	\$0.00
\$1.00	\$0.00
\$0.00	\$0.00
Total	\$0.00

Coin Changer

REPLENISHED	\$0.00
OVERFILL	\$0.00
ACCEPTED FLOAT	\$0.00
DISPENSED	\$0.00
TEST DISPENSED	\$0.00

Coin Hopper Status

\$0.00	\$0.00
\$0.00	\$0.00
Total	\$0.00

Coin Hoppers

Replenished 1	\$0.00
Replenished 2	\$0.00
Dispensed 1	\$0.00
Dispensed 2	\$0.00
Test Dispensed 1	\$0.00

The right-hand side of the dashboard features a 'COLLECTIONS NEEDED' section for 'CENT 2' (Apr 02, 2013 3:23 PM) with a 'DETAILS' button. Below it is a 'RECENT COLLECTIONS' table:

	COUNT	DOLLARS
COIN:	0	\$0.00
BILL:	0	\$0.00
CREDIT CARD:		\$12.05
COLLECTION TOTAL:		\$12.05

A 'FILTER' section allows filtering by 'Location/Route' and includes checkboxes for 'Coin', 'Bill', 'Card', and 'All'. A list of recent collections follows, with 'CENT 2' (Apr 02, 2013 3:23 PM) highlighted. The list includes entries for TIDE 1, Beach 90, TIDE 2, CENT 1, and EMMA 3.

Dashboard Tab -Example Card Management

Quickly manage banned Cards (Credit, Smart and Value cards) and credit card refunds.

The screenshot displays the 'CARD MANAGEMENT' interface. At the top left is the 'DIGITAL IRIS' logo. On the top right, it says 'Hello Administrator' with a help icon and a user icon. Below the header, there are two tabs: 'Banned Cards' and 'Card Refunds', with 'Card Refunds' being the active tab. A vertical sidebar on the left contains several icons: a speech bubble, a bar chart, a shield with a checkmark, a dollar sign, a group of people, a 'CARD' icon, and a gear. The main content area is titled 'TRANSACTIONS' and features a search section with the following fields: 'Card Number' (text input), 'Expiry' (MMYY dropdown), 'Authorization Number' (text input), 'Merchant Account' (dropdown menu with 'All' selected), and 'Transaction Date' (Date/Time dropdown, MM/DD/YYYY, HH:mm, to, MM/DD/YYYY, HH:mm, and a search icon). Below the search fields is a table with the following columns: 'Card Number', 'Card Expiry Date', 'Transaction Date', and 'Amount'. The table contains one row with the text 'Not available' centered under the 'Card Expiry Date' column. At the bottom of the page, there is a footer with links for 'Terms of Service', 'About', and 'Contact Support', a copyright notice 'Copyright © 2003 - 2013 Digital Payment Technologies Corp. All rights Reserved', and the 'powered by DIGITAL PAYMENT TECHNOLOGIES' logo.

Dashboard Tab - Example Settings

View data that Digital Iris has collected and overlaid data with the physical location of the pay station to proactively identify pay stations that may require physical attention. This visual representation enables the operator to quickly analyze the overall status of their deployment to better deploy the workforce to attend to all pay stations. Pay station data is divided into over 90 different data points based on its configuration such as rates, routes, payment device status, paper levels, battery status, and sensor information. Streamline the management and security of user accounts while being able to define and view alert reports by user.

Settings > Locations > Location Details View

DIGITAL IRIS Hello Administrator ?

SETTINGS

Global **Locations** Pay Stations Routes Alerts Users Card Settings

Location Details Extend By Phone

LOCATIONS

FILTER: Location

- Coronado Beach
- East**
- 983 Island Ave
- 1201 J Street
- 1503 Broadway
- West
- Unassigned

EAST

Map showing location details for East, including parent location and child locations.

Details	
Name:	East
Capacity (Number of spaces):	185
Target Monthly Revenue:	\$59000

PARENT LOCATION		Locations
1201 J Street	1503 Broadway	
983 Island Ave		

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Settings > Pay Stations > My Pay Station List View

SETTINGS

Global Locations **Pay Stations** Routes Alerts Users Card Settings

Pay Station List Pay Station Configuration Pay Station Placement

PAY STATIONS

FILTER: Location/Route

- BRDWH 1
- BRDWH 2
- CENT 1
- CENT 2
- CONV 1
- CONV 2
- EMMA 1
- EMMA 2
- EMMA 3
- ISLE AVE
- J ST
- TIDE 1
- TIDE 2
- 543210000000
- Beach 88
- Beach 89
- Beach 90
- Beach 91

PAY STATION DETAILS

BRDWH 1 308007348928

Current Status Recent Activity Information Reports

LAST SEEN: Jul 04, 2013 9:21 PM

BATTERY VOLTAGE

13.33V

CHARGING CURRENT

0mA

AMBIENT TEMPERATURE

N/A° F

RELATIVE HUMIDITY

N/A° F

Settings > Locations > Extend-by-Phone View

SETTINGS

Global **Locations** Pay Stations Routes Alerts Users Card Settings

Location Details **Extend By Phone**

Current Location: **Coronado Beach**

OVERVIEW

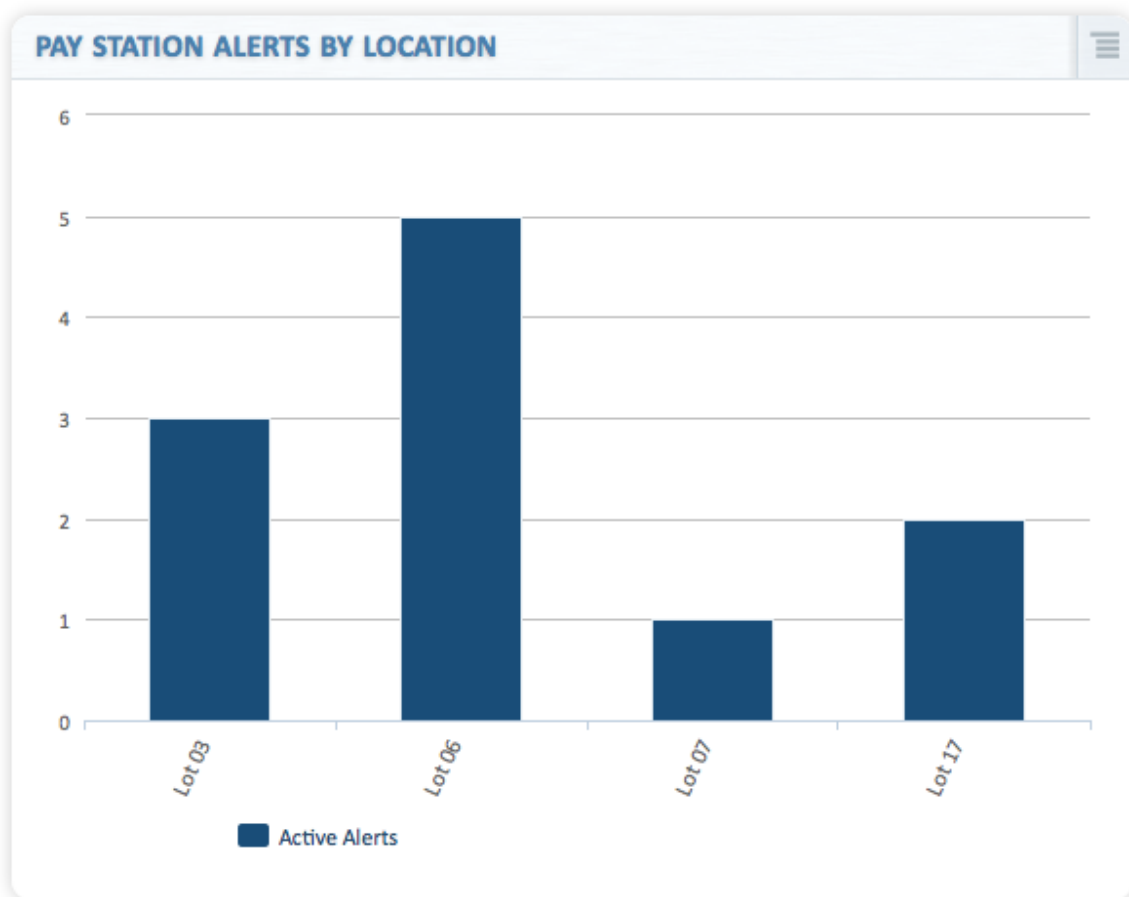
	00:00 hr	12:00 hr	24:00 hr
Sunday	No rate configured No policy configured		
Monday	No rate configured No policy configured	\$1.50 Per Hour 1 Hour Maximum	No rate configured No policy configured
Tuesday	No rate configured No policy configured	\$1.50 Per Hour 1 Hour Maximum	No rate configured No policy configured
Wednesday	No rate configured No policy configured	\$1.50 Per Hour 1 Hour Maximum	No rate configured No policy configured
Thursday	No rate configured No policy configured	\$1.50 Per Hour 1 Hour Maximum	No rate configured No policy configured
Friday	No rate configured No policy configured	\$1.50 Per Hour 1 Hour Maximum	No rate configured No policy configured
Saturday	No rate configured No policy configured	\$1.50 Per Hour 1 Hour Maximum	No rate configured No policy configured

Rates No rate configured
 Policies No policy configured

Digital Iris Widget Examples

Alerts Widgets

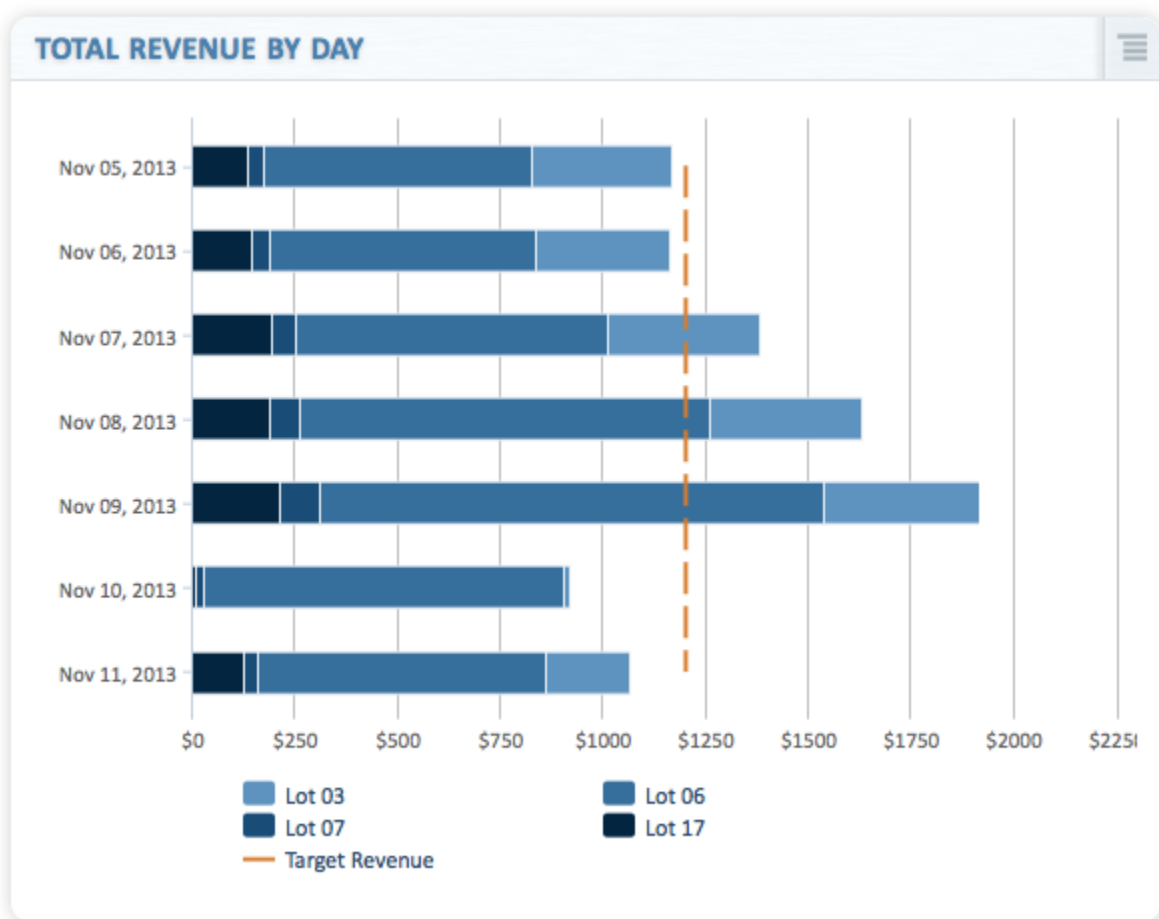
Alerts widgets display the number of alerts and can be sorted by Location, Route or Pay Stations with Alerts. In the example below the pay stations are sorted by Location and you can see that Lot 06 has 5 alerts, Lot 03 has 3 alerts, Lot 17 has 2 alerts and Lot 07 has 1 alert.



Revenue Widgets

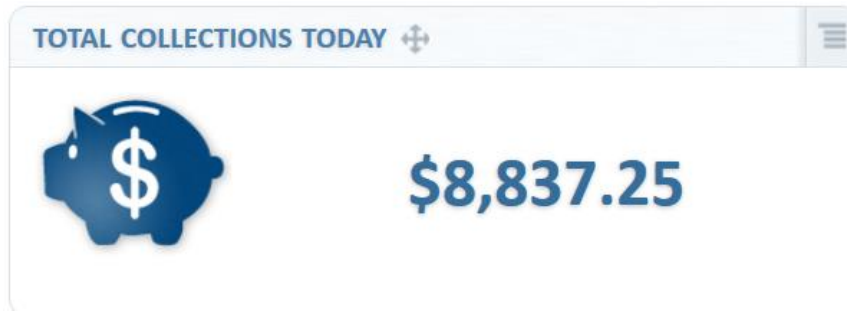
Revenue widgets display the total revenue and can be sorted by Hour, Day, Month, Rate, Location, Route or last Month. The example below shows total revenue by day and you can see that Nov 9th they earned almost \$2,000. Most of the revenue from that day was earned at Lot 06.

A target revenue line has also been added and you can see that the target revenue was achieved on Nov 7th, 8th and 9th only.



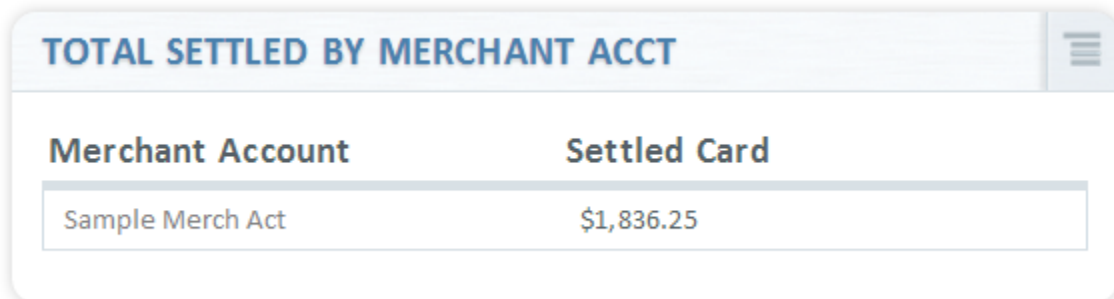
Collections Widgets

Total Collections widgets display the total amount of money collected and can be sorted by Today, Route, or Type. The example below shows the total collections for the current day.



Card Processing Widgets

Card Processing widgets can display the total amount of credit card transactions that were settled Yesterday or by Merchant Account. The example below shows that the merchant account Sample Merch Act settled \$1,836.25 in credit card transactions yesterday.



A widget titled "TOTAL SETTLED BY MERCHANT ACCT" with a menu icon. It contains a table with two columns: "Merchant Account" and "Settled Card".

Merchant Account	Settled Card
Sample Merch Act	\$1,836.25

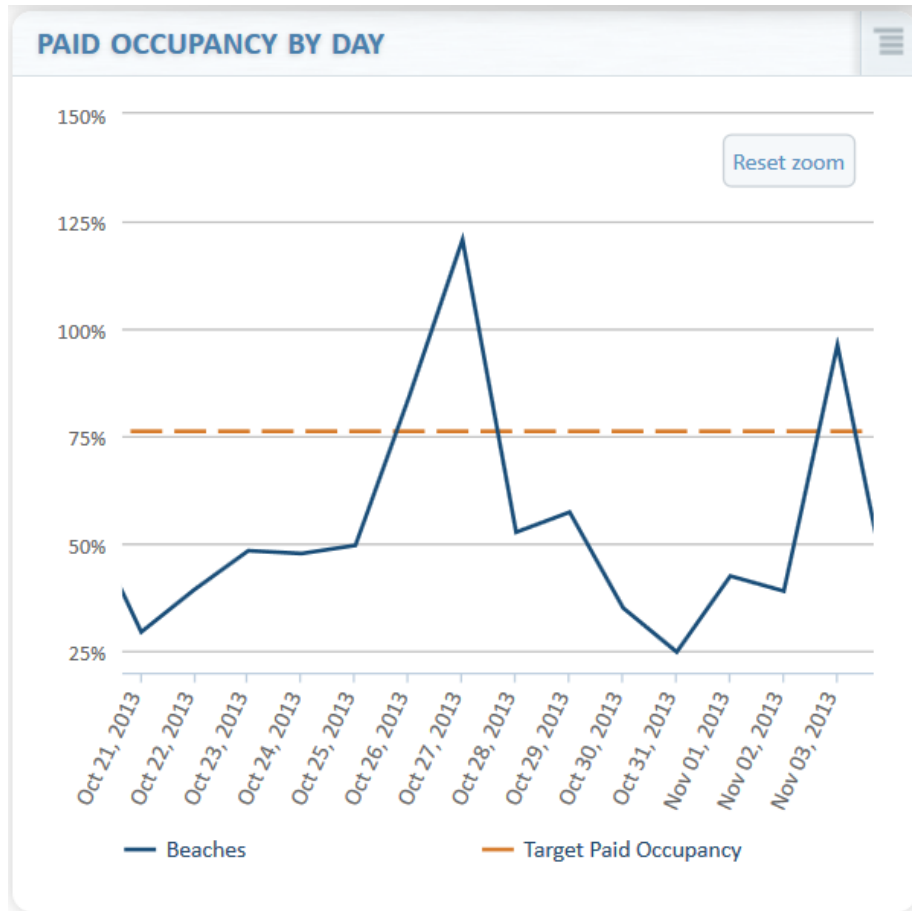
Purchases Widgets

Purchases widgets display the number of purchases and can be sorted by Hour, Day, Month, Location, Route, Revenue Type and Rate. The example below shows purchases by hour and you can see that between the hours of 2am and 9am no purchases were made. Alternatively 2pm and 7pm seem to be the busiest times of the day.



Paid Occupancy Widgets

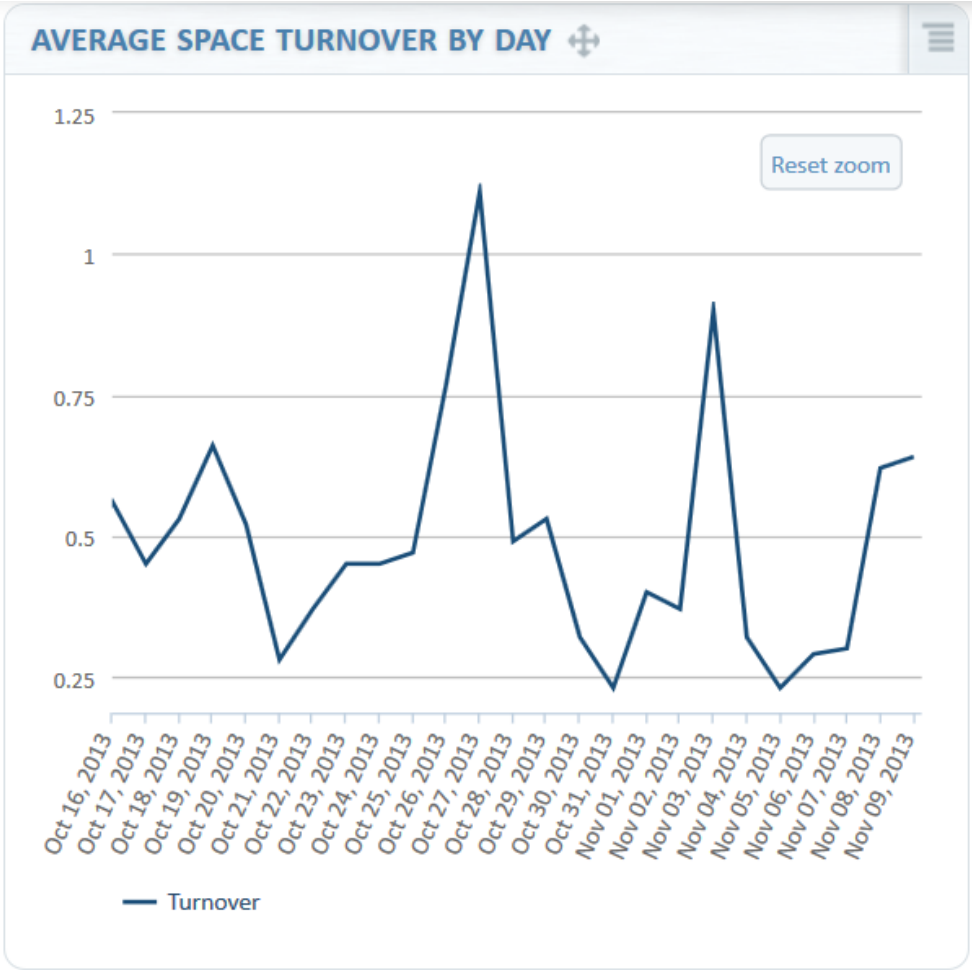
Paid Occupancy widgets display how many permits are valid at any point in time, expressed as a percentage value, and can be sorted by Hour, Day, Location or Rate. The example below shows paid occupancy by day. On October 27th there was almost 125% occupancy which means that if there were 100 parking spaces for sale and customers had to pay a flat rate per day, almost 125 customers had paid for parking that day.



Turnover Widgets

Turnover widgets display the total number of purchases divided by the total number of spaces and can be sorted by Day, Month or Location. The example below shows average space turnover by day and you can see that on Oct 27th each space turned over more than once.

Essentially, if you have 100 parking spaces available and 100 purchases are made, you have a turnover rate of 1. If you have 100 parking spaces available and 200 purchases are made, you have a turnover rate of 2. Ideally you want to have a high turnover number in short term parking areas and a low turnover number in long term parking areas.



Utilization Widgets

Utilization widgets display the number of minutes sold divided by the total number of minutes available to be sold. Essentially, if you have 10 parking spaces and each one can be sold for 10 hours a day, the total number of minutes you could sell in the day is 600 minutes (10 parking spaces x 600 minutes). If you sold 100 minutes your utilization would be 16% (100 minutes/ 600 minutes).

In the example below, Lot 07 achieved over 100% utilization on Nov 1st and 2nd as well as on Nov 9th. You are clearly able to see which days have the opportunity for better utilization, such as Oct 27th where it was only 25%.

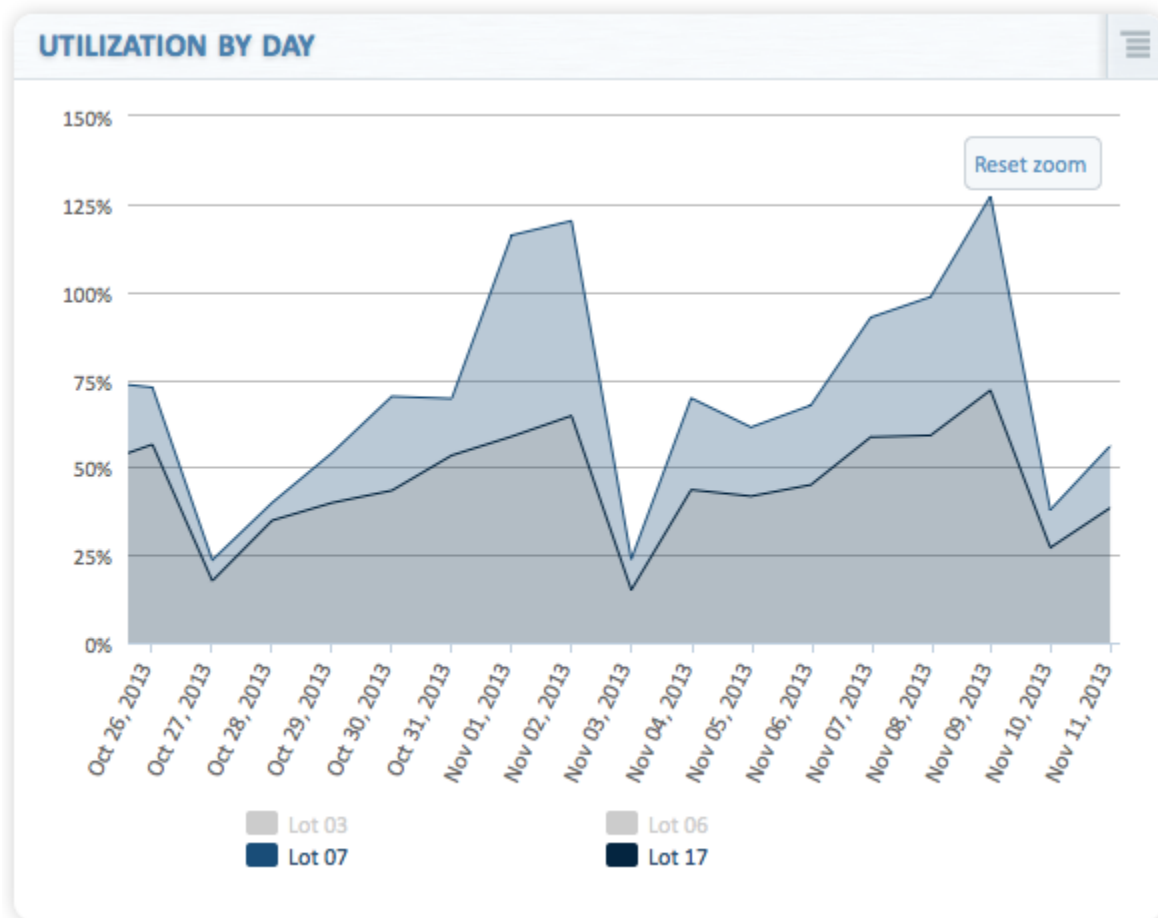
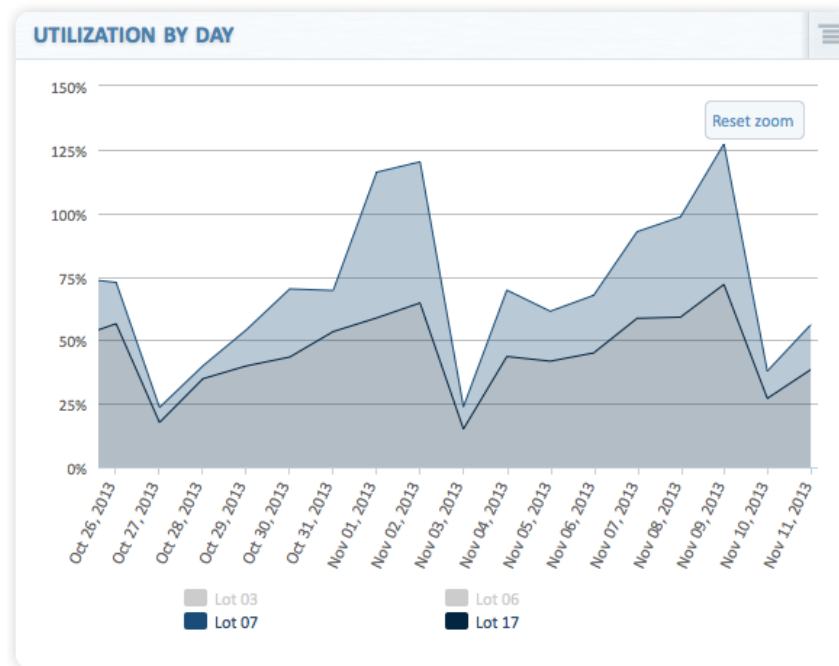


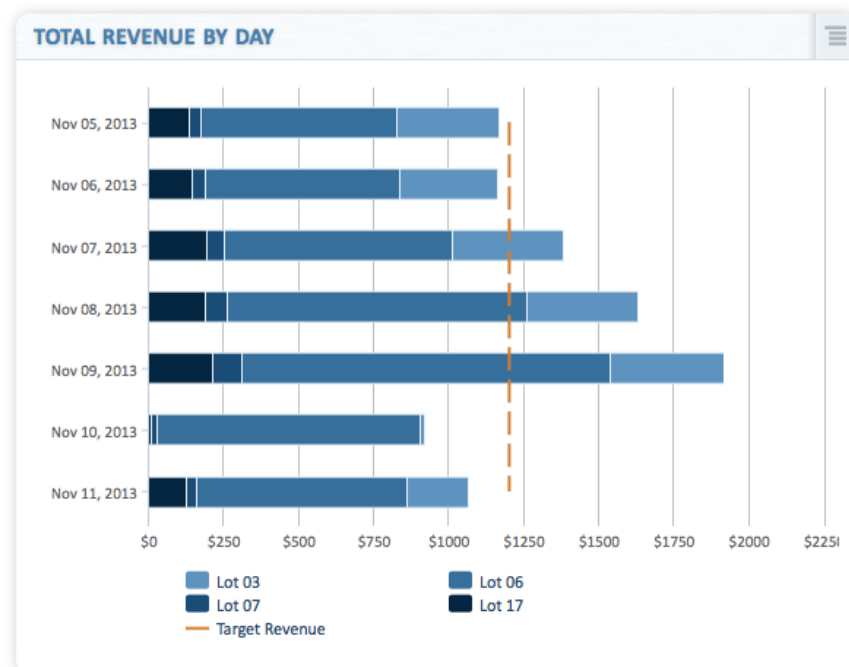
Chart Types

Digital Iris has the option to display many widgets in up to six different chart types. The chart type options are as follows:

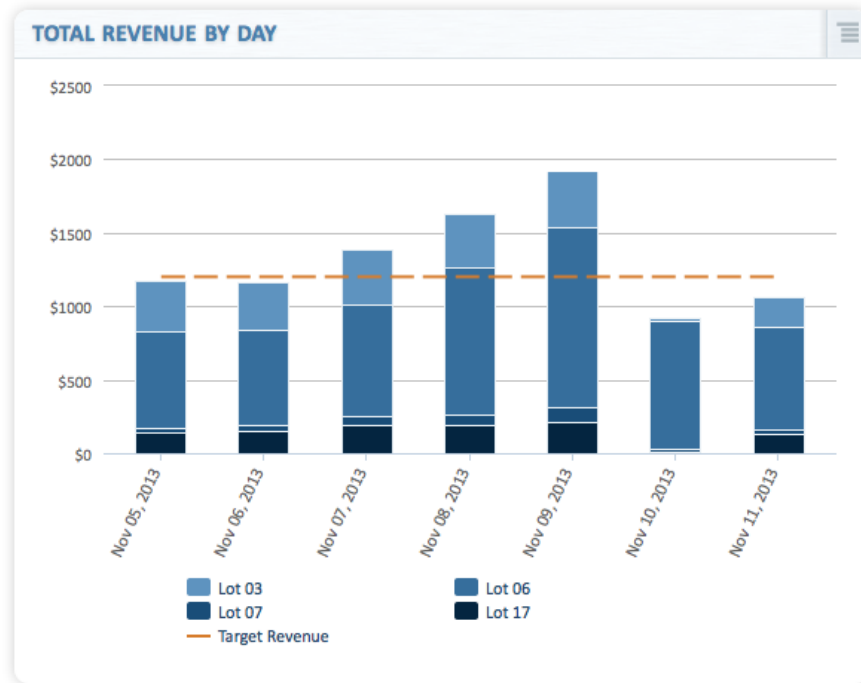
Area



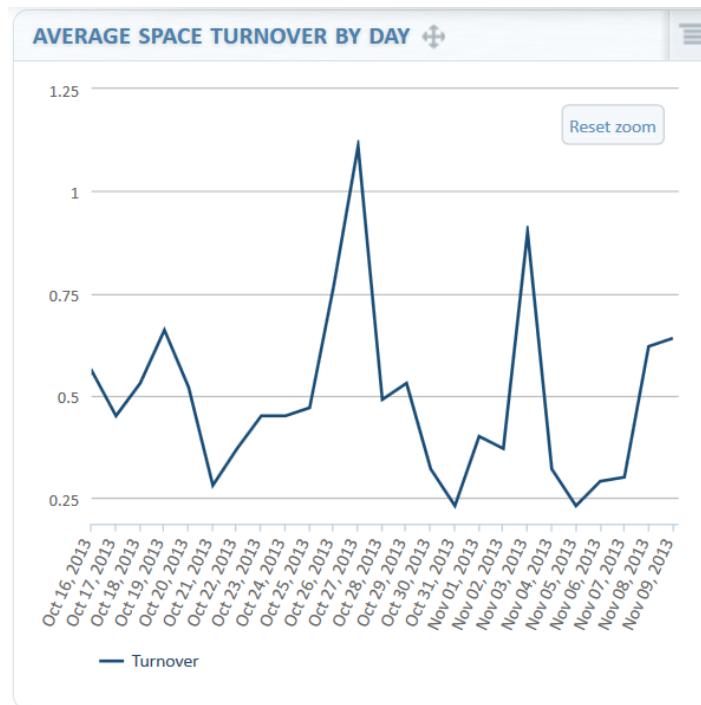
Bar



Column



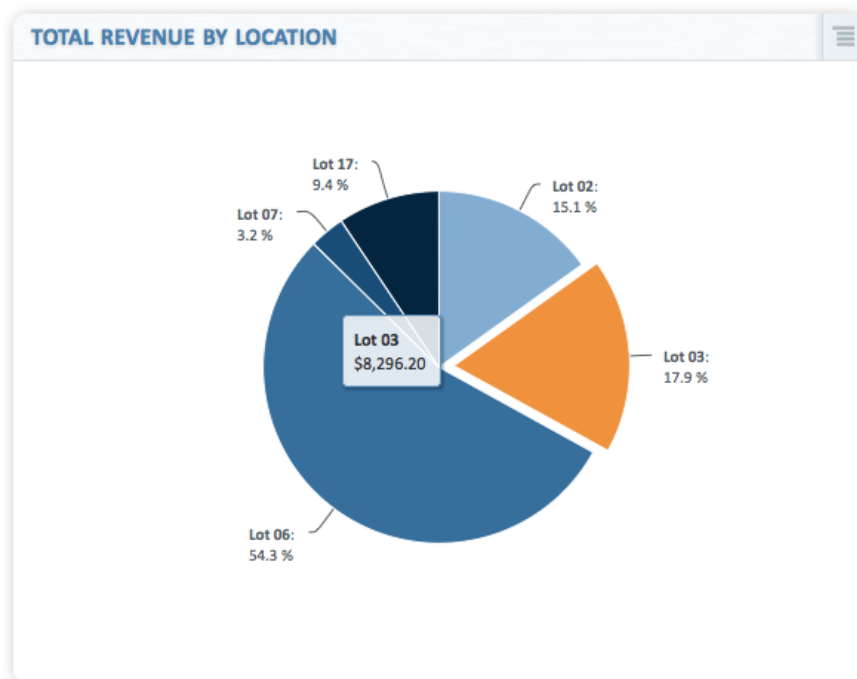
Line



List

TOP 5 PAY STATIONS - 30 DAYS	
Pay Station	Revenue
PS W24	\$11,364.50
PS W22	\$10,362.25
PS W13	\$8,421.50
PS W15 A	\$7,787.75
PS W17	\$6,761.00

Pie



DPT System Architecture

