

TREASURER'S OFFICE Tishaura O. Jones, Treasurer CITY OF SAINT LOUIS | MISSOURI "Transparency, integrity, & service"

FOR IMMEDIATE RELEASE November 24, 2020

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ACCOUNTABILITY AND ANSWERS - ABOUT COMPENSATION IN A CRISIS

St. Louis City Treasurer's Office Releases a Parking Contract Timeline & FAQ

St. Louis—On November 24, 2020, the St. Louis City Treasurer's Office (STLTO) will release a timeline and frequently asked questions (FAQ) about the selection of vendors and the parking contract process. With retroactive questions concerning process, perhaps the most important answers began over year ago in the Spring 2019 when the Request for Proposal (RFP) process started, and vendors were selected in September 2019. While COVID-19 continues to delay plans, impacting revenue and expenses, the STLTO continues to commit and deliver a one-stop shop for accountability and answers regarding parking contracts and the impact on St. Louis residents. The documents are located on the STLTO's transparency portal at wwww.stltreasurer.org/transparency.

"The plan to revamp parking operations to improve technology and save money started early in 2019. As is the case with most business decisions, the pandemic has since caused several delays in the implementation of the contract." – Treasurer Tishaura O. Jones

When questioned about the Hudson & Associates parking contract, the STLTO noted the importance of documenting their step-by-step process to receive bids and award parking vendor contracts. From strategies to solutions, the parking contract timeline and FAQ outlines critical decisions the Treasurer's Office has made with transparency, integrity, and fidelity since arriving in 2013. But like every household in the county, the STLTO has also had to learn how to adapt amidst unprecedented financial loss as the Parking Division is experiencing a 63% decline in revenue compared to last year.

"While it is especially important to be a good steward of every dollar that comes in, it's also just as important to manage every dollar that goes out. The difference between ruin and recovery often goes back to the discipline of saving even when you're not making the money you used to."

- Chief Fiscal Officer Michelle Smart

Having already identified over \$700,000 in reductions, this is in addition to \$932,000 that was reduced in the second and final budget submission. The STLTO continues to implement innovative alternatives to improve the impact on area residents. Specifically, the Parking Towing and Assistance Program (PTAP) allowed St. Louisans to freeze late fees, waive future late fees, and keep their vehicles boot, and tow-free. The Parking Violations Bureau (PVB) secured payment plans impacting over 1,700 tickets, recovering outstanding fees as far back as 2016, estimating another \$44,000 that would not have otherwise been paid. This program was a welcomed option for residents experiencing the financial burden in addition to providing residents with Parking Amnesty from April to June this year. While the Amnesty program brought in over \$368,000 in outstanding fees, the Treasurer says she will not stop looking for solutions because she believes St. Louis deserves answers and accountability from their leaders.

About Treasurer Tishaura O. Jones

Elected in 2012, Treasurer Tishaura O. Jones has transformed the Treasurer's Office and Parking Division to increase transparency, integrity, and service. New initiatives have yielded over \$25 million for St. Louis. Jones launched the Office of Financial Empowerment (OFE) to help St. Louisans make better financial choices, and OFE's College Kids Program has helped over 16,000 public school students start educational savings accounts, with over \$1.1 million so far to give children a better future. She has a Master's in Health Administration from the Saint Louis University School of Public Health and a Bachelor's degree in Finance from Hampton University and uses the Ferguson Commission report as a guide to "invest in people." Learn more at www.stltreasurer.org, www.parklouie.com, www.stltreasurer.org, www.stltreasurer.org,