	MERCHANT SERVICES RFP SCORECARD							
	A	**B**	**C**	**D**	**E**	**F**		
	Experience working with Government Entities	Cost-Effectiveness and Transparency of Fees	Security and Compliance Standards	Technical and Integration Capabilities	Quality of References and Past Performance	Customer Support and Training Offerings	Total	Comments
	Max=10%	**Max=25%**	**Max=20%**	**Max=25%**	**Max-10%**	**Max=10%**	**100%**	
Fiserv	10	7	20	25	10	1	73	
PNC	10	18	20	21	10	10	89	
US Bank	10	22	20	15	10	10	87	
UMB Elavon	10	24	20	18	10	10	92	