	MERCHANT SERVICES RFP SCORECARD							
	A	**B**	**C**	**D**	**E**	**F**		
	Experience working with Government Entities	Cost-Effectiveness and Transparency of Fees	Security and Compliance Standards	Technical and Integration Capabilities	Quality of References and Past Performance	Customer Support and Training Offerings	Total	Comments
	Max=10%	**Max=25%**	**Max=20%**	**Max=25%**	**Max-10%**	**Max=10%**	**100%**	
Fiserv	6%	20%	20%	25%	0%	5%	76%	
PNC	6%	20%	20%	25%	9%	6%	86%	
US Bank	10%	25%	20%	25%	10%	10%	100%	
UMB Elavon	10%	24%	20%	25%	10%	10%	99%	