	MERCHANT SERVICES RFP SCORECARD							
	A	**B**	**C**	**D**	**E**	**F**		
	Experience working with Government Entities	Cost-Effectiveness and Transparency of Fees	Security and Compliance Standards	Technical and Integration Capabilities	Quality of References and Past Performance	Customer Support and Training Offerings	Total	Comments
	Max=10%	**Max=25%**	**Max=20%**	**Max=25%**	**Max-10%**	**Max=10%**	**100%**	
Fiserv	10%	18%	17%	23%	10%	8%	86%	
PNC	8%	16%	18%	20%	10%	10%	82%	
US Bank	8%	19%	18%	20%	10%	10%	85%	
UMB Elavon	10%	20%	18%	18%	10%	10%	86%	